BACKGROUND TO THE FORMAL COMPLAINT (No 2013-502790) TO THE OMBUDSMAN FOR THE INCORRECT PORTRAYAL OF CO2 AS A BLACK POLLUTING GAS BY THE DEPARTMENT FOR THE ENVIRONMENT

The Original Formal Complaint was lodged against the then Department for Climate Change (DCC) on 29th August 2013. It had many political and media entities openly copied in, Students newspapers from all the major universities were also copied in. DCC had 28 days to respond before we could exercise our right to take it to the Ombudsman. The elections intervened and DCC became the Department of the Environment (DOE). Nobody from DOE contacted us so we took the formal complaint to the Ombudsman on the 10th October 2013. Nothing happened for a while, but I was assured over the phone that it was waiting to be attended to. Time passed, and passed, and passed, until on the afternoon of the 26th November 2013 I left a message on the Ombudsman’s answering machine, stating that if the matter was not dealt with within the next 48 hours we would lodge it again by public email. The following morning 27th November an officer from the Ombudsman’s office contacted me, deeply apologetic because the original formal complaint to DCC had somehow got lost in the change over of Government. It’s a bit like “Yes Minister” We re-submitted the complaint to DOE.

It was not dealt with satisfactorily by the DOE officer and we took the complaint to the Ombudsman on 15 January 2014. The Ombudsman rejected it on 22nd January, but we intend to exercise our right to resubmit the complaint.

The power of the evidence based public letter is that those who would like to ignore us are unable to do so anymore without it being on the public record. This is not a good look for them. Go to my Facebook https://www.facebook.com/judy.ryan.75457 to find email addresses for your own public letters.

Note from the correspondence thread that Government Agencies do not supply references. When requested to they attempt to send you on a futile pursuit to read documents that are thousands of pages long. One way to deal with that is to always provide specific references in your letters and request that they do the same. It’s not a good look for them if they don’t.